Public Transit Elderly and Persons with Disabilities Regional Committee Meeting Virtual Meeting Friday, February 26th, 2021 10:00am – 12:00pm

Meeting Notes:

Attending: Christine Howe (SeVT), Randy Schoonmaker (SeVT), Timothy Bradshaw (VTrans), Colin Bratton (WRC), Otis Munroe (SWCRPC), Wendy Germain (Senior Solutions)

1/15/21 Notes Approval: Notes from previous meeting approved with no changes.

Business:

- Review of draft of rider follow up survey questions.
 - Committee members reviewed a set of draft questions for use by the RPCs as part of the Rider Survey Follow Up
 - Initial rider survey was conducted in early 2020.
 - Committee will follow up with riders who expressed interest in providing more detailed comments on current level of service.
 - Committee suggests service providers crosscheck with list of interested riders to ensure it is current.
 - Committee suggested the addition language regarding availability and knowledge of transportation options to vaccination sites as part of Covid planning response.
 - Committee suggested the addition of language regarding the availability of Meals to riders.
 - Make sure riders are aware of meal delivery service available during Covid.
 - Committee suggested adding language that highlights the new Social Trip options.
 - Draft of rider follow up survey questions approved unanimously.
- Update on Adult Day Centers.
 - Adult Day Centers remain closed due to Covid crisis.
 - No timeline on reopening.
- Next Meeting:
 - The next meeting of the E&D Committee will be Friday, April 16th at 10am.